

RESPONSIVE DEPLOYMENT – ALBION

PRIVACY POLICY & SMS TERMS OF SERVICE

EFFECTIVE DATE: 2026-05-13

1. Information We Collect

Responsive Deployment may collect personal information including:

- Name
- Phone number
- Email address
- Information provided through intake forms, service inquiries, or ongoing communication

2. How We Use Your Information

We use your information solely to support our services, including:

- Communicating with clients, guardians, staff, or partners
- Providing updates related to care, coordination, or services
- Responding to inquiries or requests
- Ensuring the safety and well-being of youth in our care

3. SMS Communications

If you consent to receive SMS messages from Responsive Deployment – Albion, messages may include:

- Service-related updates
- Scheduling or coordination messages
- Responses to your inquiries

We do not send promotional or marketing messages.

Message frequency may vary based on your interaction with our services.

Message and data rates may apply depending on your mobile carrier.

4. SMS Opt-In & Consent

By providing your phone number and opting in, you consent to receive SMS messages from Responsive Deployment – Albion for service-related communications.

Consent is not a condition of any service.

5. Opt-Out Instructions

You may opt out at any time by replying STOP to any SMS message.

You may reply HELP for assistance or contact us using the information below.



6. Sharing of Information

Responsive Deployment – Albion respects your privacy.

We do not sell, rent, or share your personal information with third parties for marketing purposes.

No mobile opt-in or text message consent will be shared with third parties or affiliates.

Information may only be shared when necessary to:

- Comply with legal obligations
- Protect the safety and well-being of individuals in our care
- Coordinate services with authorized parties, as required

7. Data Security

We take reasonable administrative and technical measures to safeguard your information and protect it from unauthorized access or disclosure.

8. Your Rights

You may contact us at any time to:

- Request access to your information
- Request corrections or updates
- Request deletion where applicable

9. Contact Information

Responsive Deployment – Albion

Email: shamblin@rdalbion.com

Phone: 517.630.2500

10. Changes to This Policy

We may update this policy periodically. Any changes will be posted on this page with an updated effective date.

