

HELPING PEOPLE & COMMUNITIES

in their greatest time of need.



ABOUT US

Responsive Deployment, LLC (RD) is a small business comprised of a multifaceted team of industry leaders specializing in child welfare, facilities management, and disaster response with a combined technical experience of 100+ years.

COMPANY INFO

CAGE Code: 99WU5 DUNS#: 118456351

SAM UEI: C1G6S1HJFEQ4 Small Business Classification: SB

RESPONSIVE SOLUTIONS

Responsive Solutions provides transformational delivery models for children, families, and communities. Our highly experienced team is well-versed in regulatory expectations, policies, and procedures across federal, state, and local levels. Above all, our responsive customer service approach is about providing the high-quality services and experiences that our clients deserve. Our solutions are founded on compassion, research-based practices, and a safety-first approach that aims to accelerate your mission goals, meeting the needs of the communities and individuals you serve.



QUALITY MANAGEMENT & COMPLIANCE

We conduct independent audits to help identify areas for improvement within your organizational processes. We set up systems to collect, manage, and track data and monitor key performance indicators (KPI) with customized dashboards.



DIRECT CARE

We provide in-person and remote services in any geographical location. RD can provide operational assistance and direct hires in the following disciplines: Case Management, Behavioral Health, Medical Care, Academic Educational Services, and Youth Care / Line of Sight Supervision.



FACILITIES SOLUTIONS

We have access to available properties and assets across the United States, such as turn-key facilities, modular buildings, soft-sided structures, mobile processing units, and land leases.



TRAINING & TECHNICAL ASSISTANCE

We offer training, professional development, and technical assistance to individuals, organizations, or communities to enhance their knowledge, skills, and capabilities.

HHS UC Influx Care Facility | Carrizo Springs, Texas | Client | Deployed Services Size | 66,615 SF Cost | \$3 M Date | 2021

USBP Processing Coordinator Services | 11 sectors across the southern border | Client | CUSTOMS BORDER Patrol | Staffing | 1,000 Employees | \$336 M | April 2022- April 2025

PAST PERFORMANCE

US Customs and Border Processing Center | El Paso, TX | Client | USA Fort Worth district Size | 100,000SF Cost | \$37 M | 2020

200 Personnel (PAX) Man Camp Holloman Air Force Base, Alamogordo, New Mexico | Client | Fluor | Size | 43,000 SF Cost | \$8.3 M Date | 2022





We provide in-person and remote services in any geographical location. In addition, RD can provide operational assistance and direct hires in the following disciplines: Case Management, Behavioral Health, Medical Care, Education, and Youth Care / Line of Sight Supervision.



YOUTH CARE / LINE OF SIGHT SUPERVISION

Responsive Deployment has a team of trained, experienced professionals dedicated to providing innovative approaches for direct care and understanding the intricacies of a child-care operation. Our team utilizes empathetic interactions with the children served to foster a healthy relationship that extends into positive community integration.

Our Youth Care Services Model is built on a strong theoretical framework that is:

- Designed to cultivate a culture of care for children.
- Aligned with the National Resource Center for Youth Services' (NRCYS) approach
- An evidence-based model utilizing child welfare standards and best practices child safety, trauma-informed care, and cultural and linguistic competencies for children and families
- Supporting and empowering every child's voice and choice, critical self-advocacy, and problem-solving skills
- Collaborative in a multidisciplinary approach to ensure children's safety and well-being



CASE MANAGEMENT AND BEHAVIORAL HEALTH

Responsive Deployment (RD) has the capacity to provide trained professionals in Case Management and Behavioral Health Services. Understanding the environment and current industry demands, we are equipped to provide remote and hybrid services.

Our Case Management model provides the following:

- · Recruit, source, and train for direct hire
- Full-service delivery plans are available

Our Behavioral Health model provides the following:

- Recruit, source, and train for direct hire
- Telehealth Services by Licensed professionals
- Full-service delivery plans are available



ACADEMIC EDUCATIONAL SERVICES

Our Bright Future ("Nuestro Brillante Futuro") Curriculum is a comprehensive, full-service educational program for learners (ages 10-17) and educators. The program includes a diagnostic assessment that connects the learner to their appropriate academic level, which creates lifelong learning. The material was designed to exceed unaccompanied children (UC) requirements under the Office of Refugee Resettlement's (ORR) care. Please feel free to reach out today to get a sample of our curriculum and find out how simple this program is to implement within your shelters.

- Full-service delivery plans
- Recruit, source, and train for direct hire
- Bright Future Curriculum (available in English and Spanish)
 - Initial educational assessment
 - Full curriculum Lesson plans and teacher's guide for all subjects, including physical education (PE)
 - Report cards
 - Exit Letter to receiving schools



TRAINING & TECHNICAL ASSISTANCE SERVICES

Responsive Deployment (RD) offers high-quality training for organizations by developing customized courses that enhance knowledge and improve the skills of professionals, such as those in child welfare, disaster response, and facilities management. These courses and training elevate your workforce to fulfill your organization's mission, allowing you to impact the individuals and families you serve positively.

Our training plans promote personnel competence, satisfaction, and retention. We offer in-person, virtual, and hybrid training sessions and self-directed learning courses.



TRAINING PLANS:

- Pre-service: New Employee Orientation (NEO)
- On-the-Job Training (OJT)
- Customized Training Plans (One-time, Continuous)
- Refresher and Microlearning Opportunities



CURRICULUM DEVELOPMENT:

- Training Needs Assessment One-to-One consult with program leadership
- Design training curriculum
- Procedures for evaluating training effectiveness
- Train the Trainer



CERTIFICATION PROGRAMS AND CONTINUING EDUCATION UNITS (CEU):

- Residential Child and Youth Care Professional (RCYCP) (National Resource Center for Youth Services)
- Emergency Behavior Intervention
- CPR (cardiopulmonary resuscitation), First Aid, and AED (American Red Cross)
- Bloodborne Pathogens



CONSULTING SERVICES:

- How to Start a Quality Program
- Licensed Operation's Application
- Develop Operational Strategies
- Onsite Startup Team
- Recruit, source, and train for direct hire Licensed Child Care Administrators
- Full-service delivery plans are available
 - Coaching and Mentorship
 - Provide coaching sessions to obtain relevant state-licensing child-care administrator licenses
 - State Child Care Licensing Preparation and Guidance



QUALITY ASSURANCE & COMPLIANCE SERVICES

Our Quality Management and Compliance (QMC) supports organizations by offering self-assessment tools to incorporate continuous improvement strategies into daily operations.



THE QMC PROGRAM FOCUSES ON:

- Case Management
- Behavioral Health
- Medical healthcare services
- Academic Education services
- Line of sight
- Identifying and mitigating risk
- Utilized advanced technology to receive real-time dashboards.
- We help identify areas of opportunity to improve operational procedures and processes.
- Organizational efficiency and effectiveness.



FACILITIES SOLUTIONS

Responsive Deployment (RD) strategically locates, renovates, manages, leases, or sells facilities for all uses. Our facilities provide a safe, nurturing environment where children, adults, and families thrive. We have in-house staff specializing in identifying real estate properties ideal for residential shelter-care operations, central processing centers (CPC), influx care facilities (ICF), and other emergency operational facilities.



OUR SERVICES INCLUDE:

- Land Lease
- Real Estate Identification
- Construction Service Modular, General Construction, and Infrastructure
- Temporary Support Services for Natural Disasters and Humanitarian Efforts
- Temporary Lodging